

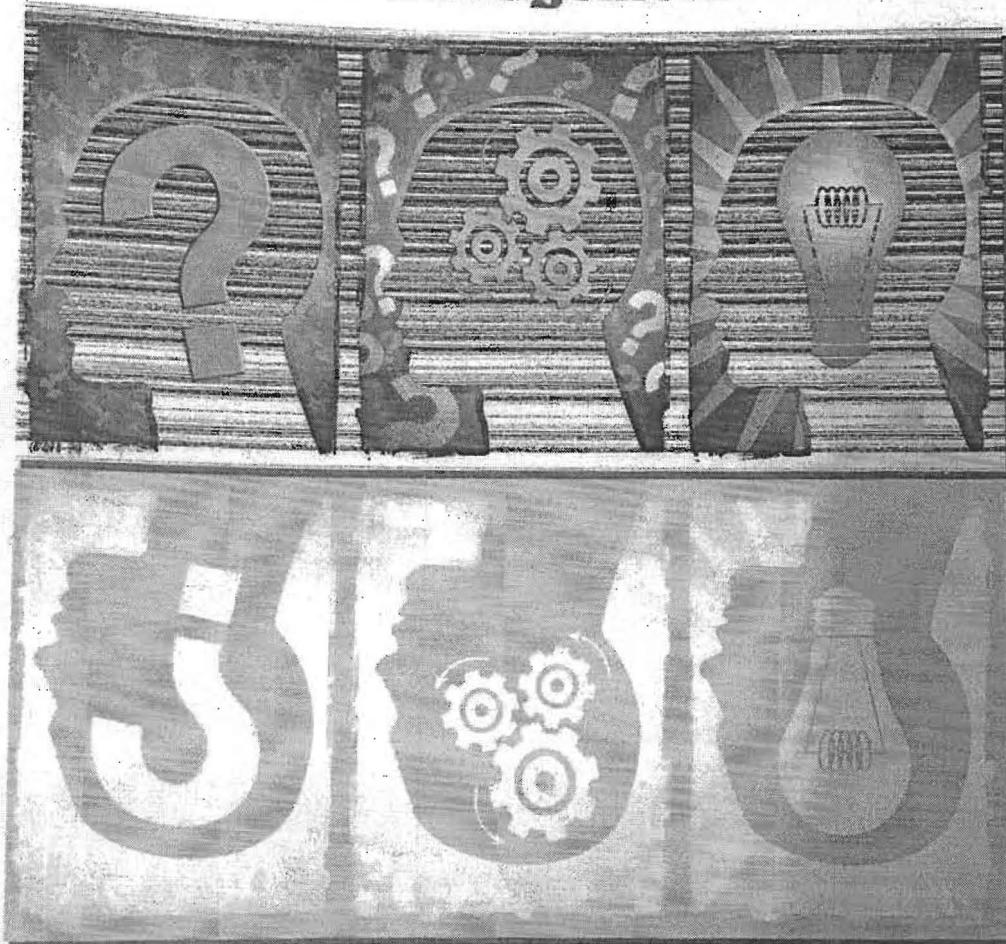


Rastreeya Sikshana Samithi Trust
R.V Institute of Management

Department of General Management

**PROFICIENCY COURSE
ON**

**Problem Solving Methods and Techniques
In Management**



26th April to 28th June 2014

Every Saturday , 8.30 a.m to 10.00 a.m

SEMINAR HALL

A Brief Report

The Department of General Management designed, developed and conducted a proficiency course on Problem Solving Methods and Techniques in Management for the second semester MBA students. The course consists of seven modules spread around 15 hours and conducted in 10 sessions of one and a half hour each on every Saturday. The course started from 26th April to 28th June 2014.

The course aimed at inculcating problem solving skills among MBA students to enable them analyze problems, identify problem severity and assess the impact of alternative solutions. Participants learned to use available resources to resolve issues in a constructive manner. Additionally, students had an opportunity to practice far reaching consensus by seeing a problem from a professional, and not from a personal perspective. The course included brainstorming activities and online business simulations. In order to achieve the aim of this course a combination of academia and industry resource people was made. They shared their hands on experience in solving the various levels of problems in the practical scenario.

The details of the resource people and the modules handled by them is cited in the table below:-

| S.N | Name & Designation of the Resource Person | Modules handled |
|-----|--|--|
| 1. | Mr. Raghavendra Annarao Nargolikar, General Manager & Delivery Head, WIPRO, Bangalore. | Brainstorming and Problem Solving techniques available |
| 2. | Mr. Jesudas Nicholas, Channel Sales Manager, Invensys Skelta (A Schneider Electric Company), Bangalore. | Tools and tactics for generating solutions Managing Dilemma s |
| 3. | Dr. Noor Firdoos, Professor, Dept. of General Management, R V Institute of Management , Bangalore. | Problem solving process |
| 4. | Prof. A Chandran, Asst. Professor, Dept. of General Management, R V Institute of Management , Bangalore. | Problem Definition |
| 5. | Prof. Rashmi Shetty, Asst. Professor, Dept. of General Management, R V Institute of Management , Bangalore.. | Team Problem Solving |

Methodology adopted for the course consisted of concept teaching, application of the concepts was taught through case studies and many activities in the class. The sessions were made interactive to make the students learn the real problem solving skills through involvement, simulation and participation in the classrooms. A comprehensive set of notes was supplied to facilitate the students in preparation of the test.

At the end of the course the students have been graded based on their performance. The criteria for measuring their performance is given below:-

50% allotted for Written test performance

30% allotted for assignment based on a mini project.

20% allotted for attendance and class behaviour.

The student who have scored minimum marks of 50% and above were graded and according certificates were issued to the students.

CONCLUSION

To conclude we can state that on successful completion of this course, students will be equipped to describe and apply a structured problem solving approach, identify the concepts and understand the fundamental tools to be used in the decision making process and reinforce the importance of making sound decisions in a timely fashion.

Full Attendance

| S.No | Name of the Students | % |
|------|---------------------------|-----|
| 1 | Abhilash T | 50 |
| 2 | Abhishek B | 80 |
| 3 | Aditya S | 30 |
| 4 | Aditya Viswanath Hegde | 20 |
| 5 | Ajeet S Loni | 90 |
| 6 | Akhila R | 70 |
| 7 | Akshata R Y | 100 |
| 8 | Akshay Y Shukla | 70 |
| 9 | Amrutha KG | 60 |
| 10 | Ankit Ghose | 100 |
| 11 | Anudeep T | 20 |
| 12 | Arun Priya G | 90 |
| 13 | Asha P | 60 |
| 14 | Ashok N | 70 |
| 15 | Ashwin H R | 60 |
| 16 | Ashwini Devadiga | 60 |
| 17 | Asif Mainuddin Nidgundi | 90 |
| 18 | Avinash M R | 40 |
| 19 | Ayushi Sinha | 20 |
| 20 | Basawaraj N Gadgi | 30 |
| 21 | Beulah P | 90 |
| 22 | Bhagavantappa | 80 |
| 23 | Bhagavantraya S | 20 |
| 24 | Bhavana Narayana Hegde | 50 |
| 25 | Binu E Haridas | 60 |
| 26 | Chaithra D V | 80 |
| 27 | Chandana L | 60 |
| 28 | Chandrashekhar Shanthappa | 60 |
| 29 | Chetan Gangadhar Burli | 80 |
| 30 | Chetan V Patil | 100 |
| 31 | Chethan K M | 80 |
| 32 | Darshan Gogga | 30 |
| 33 | Deepika K | 80 |
| 34 | Deepika Ramachandra Hegde | 60 |
| 35 | Dheeraj Srinath | 50 |
| 36 | Divya N | 90 |
| 37 | Don Philips | 70 |
| 38 | Eshan Tandon | 50 |
| 39 | Gita Kumari | 90 |
| 40 | Gokul Katakawar | 30 |
| 41 | Gowthami B U | 100 |
| 42 | Greeshma S | 70 |
| 43 | Guru Prasad Upadhyaya | 100 |
| 44 | Hanumanthappa V H | 60 |
| 45 | Henna Taskeen | 90 |

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|----|----------------------------|-----|
| 47 | Jagadish V S | 100 |
| 48 | Jakaraiah JB | 70 |
| 49 | Jui Roy | 40 |
| 50 | Jujar Viranjan | 70 |
| 51 | Karthick A | 70 |
| 52 | Kashinath Laxman Palmnoor | 50 |
| 53 | Kavya C | 90 |
| 54 | Kavya Channappa | 80 |
| 55 | Keerthi Raj R | 80 |
| 56 | Keerthy K S | 100 |
| 57 | Keerti B Udapudi | 60 |
| 58 | Kiran Kumar | 90 |
| 59 | Kiran S | 100 |
| 60 | Krishna Prasad M R | 100 |
| 61 | Kulkarni Sneha Narayan | 70 |
| 62 | Kurmadasu Balaji | 100 |
| 63 | Laishram James Singh | 0 |
| 64 | Laxmi R Ijery | 70 |
| 65 | Likitha C Hegde | 90 |
| 66 | Loshini Loganathan | 90 |
| 67 | M Anand Prabhu | 80 |
| 68 | Mahanta Goud | 70 |
| 69 | Mahendra Kumar | 90 |
| 70 | Mahesh M V | 50 |
| 71 | MaiMom Sundar Singh | 80 |
| 72 | Mallesh P | 70 |
| 73 | Maltesh Lacman Holi | 70 |
| 74 | Manasa V | 90 |
| 75 | Manjunath Jiddiyavar | 80 |
| 76 | Manjunath Kanavalli | 80 |
| 77 | Manjunath Ningappa Hatti | 40 |
| 78 | Md Asrar Ahmed Abdul Nasir | 60 |
| 79 | MD Rizwan | 90 |
| 80 | Md Wajeeed Gudu Sab | 60 |
| 81 | MD Zeeshan Saqib | 90 |
| 82 | Meghasri K S | 70 |
| 83 | Mohammad Irfan Yatoo | 70 |
| 84 | Mohammed Ibrahim MH | 50 |
| 85 | Monika S | 100 |
| 86 | Narasappa Karbasappa | 80 |
| 87 | Naveen Kumar D | 60 |
| 88 | Naveen Kumar DL | 100 |
| 89 | Naveen Kumar KN | 60 |
| 90 | Neman Pasha H A | 50 |
| 91 | Nikin Raj K N | 70 |
| 92 | Nischitha P C | 90 |
| 93 | Nisha | 100 |
| 94 | Nithesh T | 30 |

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|-----|--------------------------|-----|
| 95 | Nitin Kashyap | 80 |
| 96 | Pandharinath | 60 |
| 97 | Pavan Kumar K | 30 |
| 98 | Pavitra Siddamallappa | 100 |
| 99 | Penubarthi V Amulya | 40 |
| 100 | Pooja A | 60 |
| 101 | Poornasvi H V | 60 |
| 102 | Pradeep Kumar K | 80 |
| 103 | Prashanth Kumar P | 70 |
| 104 | Prem Kumar C | 100 |
| 105 | Priya Dharamdasani | 90 |
| 106 | Priyanka | 40 |
| 107 | Priyanka C | 70 |
| 108 | Priyanka M | 50 |
| 109 | Priyanshu Mukerjee | 70 |
| 110 | Puttaraj | 100 |
| 111 | Raja Umar Khan | 70 |
| 112 | Rakesh L.K | 80 |
| 113 | Rakesh Ramesh Babu | 80 |
| 114 | Ramesh Dharmanna | 80 |
| 115 | Ramkumar Obasing Pawar | 100 |
| 116 | Ranjith Kumar Reddy G | 60 |
| 117 | Ratnakar Pawan Hajare | 40 |
| 118 | Raviraj Arvind Bhatt | 70 |
| 119 | Reddy Pandu | 80 |
| 120 | Rohan Hemant Kumar M | 70 |
| 121 | Rohini M | 80 |
| 122 | Sachin B S | 90 |
| 123 | Santhosh K | 100 |
| 124 | Sathish Kumar K | 50 |
| 125 | Sathvik Kamath S | 50 |
| 126 | Safish Bheemaraya Bangar | 80 |
| 127 | Shankar Tambake | 80 |
| 128 | Shashi Kumar V | 90 |
| 129 | Shashidhara A.O | 30 |
| 130 | Shilpa G Kulkarni | 80 |
| 131 | Shilpa Husaini Belture | 70 |
| 132 | Shivayogi A Jotawar | 70 |
| 133 | Shravani Karanam | 80 |
| 134 | Shrikant Thakre | 20 |
| 135 | Shruthi J M | 60 |
| 136 | Shyam MS | 0 |
| 137 | Siddesh H V | 80 |
| 138 | Sneha Banerjee | 40 |
| 139 | Soumya A S | 80 |
| 140 | Soumya S V | 90 |
| 141 | Sourabh Kulkarni | 80 |
| 142 | Sridatta S B | 50 |

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|-----|------------------------|-----|
| 143 | Sriharsha Sadhu | 70 |
| 144 | Sudeep Samuel S | 70 |
| 145 | Sudhanshu Shekhar | 80 |
| 146 | Suganth S T | 30 |
| 147 | Suhaib Rashid Bhat | 80 |
| 148 | Suhas.S | 70 |
| 149 | Sundar M | 100 |
| 150 | Surekha N Udagi | 20 |
| 151 | Suresh B | 100 |
| 152 | Susmitha C S | 70 |
| 153 | Syed Viqar Ahmed | 100 |
| 154 | Vaividya | 80 |
| 155 | Vidyullatha Shridhar | 90 |
| 156 | Vijay Kumar | 80 |
| 157 | Vikram Suhas Mansabdar | 90 |
| 158 | Vinanthi B V | 20 |
| 159 | Vinaya M | 30 |
| 160 | Vinayak A Nadiger | 50 |
| 161 | Vinayak C Navalgund | 90 |
| 162 | Vinayak V Gawli | |
| 163 | Vinuth Kumar | |