

CO 1

RASHTREEYA SIKSHANA SAMITHI TRUST R V INSTITUTE OF MANAGEMENT CA 17, 26 Main, 36th Cross, 4th T Block, Jayanagar Bengaluru, Karnataka 560 041



# IV SEMESTER 2019-21 BATCH COURSE OUTCOMES (COs)

### **Course Title: International Business**

Course code: 4.1

CO 1	Describe the relationships between international business and the political, economic, legal and social policies of countries, regions and international institutions.
CO 2	Comprehends the complexities of international business both home and host country
CO 3	Understand the impact of functioning of international organisations and trading blocs in the global economy
CO 4	Analyse the impact of changes in the global economy on India's economic performance in terms of Exports, Imports, FDI and BoP etc
CO 5	Illustrate the various ethical issues involved in international business along with outlining the role of E-Commerce in international business
CO 6	Compare and contrast the strategic issues involved in various functions of Management

### Course Title: International Financial Management

#### Course code: 4.2.2

CO 1	Understand the International Financial systems and its impact on international business
CO 2	Analyze Balance of Payment Statement and its impact on inflow and outflow of funds
CO 3	Classify the various sources of International Financial Markets and Instruments
<b>CO 4</b>	Analyze various foreign exchange rate forecasting techniques
CO 5	Evaluate the Foreign Exchange Risk and Risk Hedging Strategies

## Course Title: Derivatives and Risk Management

Course code: 4.2.3
Analyze the risks in capital budgeting for the business enterprises

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<b>CO 2</b>	Apply the Futures contracts strategy for hedging and trading purposes
<b>CO 3</b>	Understand the Commodity futures and trading, settlement system of derivatives
<b>CO 4</b>	Apply the different options strategies to protect the risks in the stock market
CO 5	Examine the option price in the derivative market.
Course Title: Strategic Sales and Distribution Management and Retailing	
Course code: 4.3.1	

CO 1	Sales and Distribution Management and Retailing
CO 2	To Appreciate and analyze the sales and distribution as a key function of the Marketing process
CO 3	To Explore the retailing domain from a marketing perspective.
CO 4	To Understand retailing as a business and have a comprehensive view of store management
	functions
CO 5	To Acquaint students with opportunities and challenges in nontraditional retailing





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#### **Course Title: Services Marketing and Customer Relationship Management**

Course code: 4.3.2	
CO 1	Demonstrate integrative knowledge of marketing issues associated with service
	productivity, quality, customer satisfaction and loyalty.
CO 2	Develop blueprint for the services sector and strategies to create a better service excellence.
CO 3	Recognize the challenges faced in services delivery and identify services gap using GAPS
	model.
<b>CO 4</b>	Demonstrate the use of strategic customer acquisition and retention techniques in CRM.
CO 5	Create and Implement Customer Relationship Process for a Service Organization in India
	with the support of any CRM apps.
<b>CO 6</b>	Exhibit skills and knowledge on CRM techniques and formulate solutions.

#### **Course Title: Integrated Marketing Communication and Digital Marketing**

Course code: 4.3.3	
CO 1	To demonstrate an understanding of the role of advertising agency in bringing about
	coherence between the various communication mix and highlighting the importance of
	integrating the various components.
CO 2	To analyze and create advertising campaign by understanding IMC planning and execution
	process.
CO 3	To analyze and create advertising campaign by understanding IMC planning and execution
	process
CO 4	To explore how companies are leveraging digital marketing for marketing products and
	service.
CO 5	To understand and apply various tools of social media marketing in business.

# Course code: 433

#### **Course Title: Global HRM**

#### Course code: 4.4.1

CO 1	To apply various concepts of Global HRM in a multinational organizational context
CO 2	To apply various concepts of Global HRM in a multinational organizational context
CO 3	To Evaluate training and development and performance management of expatriates
CO 4	To understand compensation management in the Global HRM Contex
CO 5	To analyze industrial relations in Global HRM Context
CO 6	To discuss various trends in Global HRM





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#### **Course Title: Strategic HRM**

#### Course code: 4.4.2

CO 1	Critically analyze the perspective of strategic human resource management and its application in organizational progress
CO 2	Evaluate the role and impact of mergers and acquisitions in formulating strategic Human
	Resource strategies
CO 3	Understand, appreciate, and apply various tools and techniques aimed at formulation,
	implementation and evaluation of various human resource strategies
CO 4	Inculcate the desired mindset and qualities to think from the strategic perspective
CO 5	Be empowered with the required knowledge and skill sets to understand the relevance of
	HR Strategy with overall corporate strategy in the present context

#### **Course Title: Industrial Relations And HR Audit**

#### Course code: 4.4.3

CO 1	To facilitate the students to understand the meaning of IR and its Importance
CO 2	To develop an understanding of the interaction pattern among the employees, employers
	and the government
CO 3	To build awareness of critical issues in IR
<b>CO 4</b>	To build awareness of critical issues in IR
CO 5	To appreciate HR Audit in the context of changing forms of the organisation

#### **Course Title: Big Data Analytics**

Course code: 47.1	
CO 1	Understand Big data and the applications of Big Data.
CO 2	Understand Hadoop framework and apply components of the Hadoop ecosystem
CO 3	Interpret and evaluate types and formats of Map Reduce
<b>CO 4</b>	Analyze and Evaluate applications of Social Media and Mobile analytics
CO 5	

#### **Course Title: Emerging Technologies and Future Skills for Business Leaders**

Course code: 47.3	
CO 1	Understand the concepts of AI, ML and Deep learning
CO 2	Apply the components and types of cloud computing
CO 3	Apply the IoT process and Applications
CO 4	Demonstrate Robotics, Automation and cyber security
CO 5	Apply Block chain, Cyrptocurrency applications

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