



# Touchous Communication Pvt. Ltd.

Meet-Join-Connect

Internet Service Provider

To,  
Principal  
R V institute of Management  
Jaya nagar Bangalore.

Subject: ILL Bandwidth up-gradation.

Dear Sir,

As per your confirmation we have upgraded the bandwidth for RVIM Location.

Bandwidth up-gradation has done 32 Mbps to 35 Mbps on 30 July 2018.

The link has been tested and confirmed by the customer. Same as been updated to Mr. Naga Reddy Sir.

Billing will start from 30 July 2018.

Date: 03-08-2018

Your faithfully,





Rashtreeya Sikshana Samithi Trust  
**R.V. EDUCATIONAL INSTITUTIONS**

Ref No: RSST/I.T/W.O/7773/2017-18

12<sup>th</sup> March 2018

M/s Touchous Communication Pvt. Ltd (TCPL),  
# 310, 3<sup>rd</sup> Floor, Royal Corner Building,  
K.H Road, Bangalore-560027

(Tel: 080-41280003, 9008403340)

Kind Attn: Mr. Raju Das



**Sub:** Work order for Enterprise Dedicated Internet Lease Line.  
**Ref:** Your negotiated offer dt. 12-3-2018.

Dear Sir,

This is with reference to your above quote and the Negotiation held on 09-03-2018.

1. We are pleased to inform that your offer has been accepted for providing the Airtel dedicated 1:1 Ratio Postpaid Internet Leased Lines to our Institutions.
2. The delivery shall be on Ethernet Interface to be provided at each location with L2 switches and firewalls, AAA Gateways with underground cabling and last mile connectivity.
3. TCPL will be responsible for all the works including digging, cable laying etc.
4. Institutions will provide stable power supply, space to host network equipment etc.
5. M/s Gurudev Infotech has been entrusted with the task of Liaisoning of all the activities including billing on behalf of our Institutions.
6. All the KYC documents as per DOT/TRAI will be provided by our Institutions.
7. TCPL to provide sufficient number of IP Addresses to meet the Institutions requirement.
8. The above contract is for one year from 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019.
9. The contract can be terminated by either side with THREE months' notice.
10. The total contract value will be ₹16,80,000/- for 250 Mbps per annum plus Taxes as applicable.
11. List of Institutions with the bandwidth details are in Annexure-1 to this Work Order.
12. TCPL to bill on prorata basis (@₹6720/- per Mbps) to the Institutions after each quarter along with the usage and uptime data.
13. Any additional requirement for the Institutions during the contract period can be added at ₹6720/- per Mbps. Prior approval from the Trust to be taken for the same.
14. TCPL to share its escalation matrix to all the Institutions for ensuring 99.9 SLA.
15. TCPL will sign a Service Level Agreement with R.V Institutions. If the down time is more than the SLA, TCPL to compensate for the same with additional hours equivalent to down time.
16. The existing 50 Mbps line to RV Information center vide our Work Order Ref. No. RSST/RVIC/W.O/4889/2017-18 dated 7-11-2017 will stands terminated from 31<sup>st</sup> March 2018 in view of this Work Order and billing will be done on new rates as agreed in this order from 1<sup>st</sup> April 2018.
17. TCPL should ensure that the new links and additional bandwidth as per this order are tested by last week of March and handed over from 1<sup>st</sup> April 2018.

For  
RVIM

R.V. Teachers' College Building, 2<sup>nd</sup> Block, Jayanagar, Bengaluru-560011  
Tel: +91-80-46746464/28562386/1777, Fax: +91-80-26568290, Email: [rv@rvei.edu.in](mailto:rv@rvei.edu.in)

Prof. Reddy

Pl. go thru of this copy

(PS  
Give one copy to Subhan for ref)



Rashtrreya Sikshana Samithi Trust  
**R.V. EDUCATIONAL INSTITUTIONS**

18. TCPL will not share any data/information of any of the Institutions without prior approval from Institutional Heads.
19. Payment will be made at the end of each quarter, TDS as applicable will be deducted from the bills.

Yours sincerely,

(Syed Shahameer)  
Registrar

- Copy to:
- (1) Superintendent, RSST
  - (2) Heads of Institutions
  - (3) M/s Gurudev Infotech



Rashtriya Sikshana Samithi Trust  
**R.V. EDUCATIONAL INSTITUTIONS**

Annexure-1

INSTITUTION	NEW	OLD
R.V TRUST OFFICE	18 MBPS	15 MBPS
R.V. TEACHERS COLLEGE	10 MBPS	10 MBPS
R.V. GIRLS HIGH SCHOOL	5 MBPS	5 MBPS
R.V. PUBLIC SCHOOL	5 MBPS	5 MBPS
R.V. HIGH SCHOOL	5 MBPS	5 MBPS
NMKRV DEGREE COLLEGE	25 MBPS	25 MBPS
NMKRV PU COLLEGE	10 MBPS	10 MBPS
R.V. PU COLLEGE	10 MBPS	10 MBPS
R.V. NURSING COLLEGE	5 MBPS	5 MBPS
R.V. COLLEGE OF PHYSIO THERAPY	5 MBPS	5 MBPS
R.V. TEACHERS TRAINING INSTITUTE	5 MBPS	5 MBPS
SSMRV DEGREE COLLEGE	20 MBPS	15 MBPS
SSMRV PU COLLEGE	10 MBPS	10 MBPS
R.V. INSTITUTE OF MANAGEMENT	32 MBPS	25 MBPS
DAPM R.V. DENTAL COLLEGE	25 MBPS	25 MBPS
R.V INFORMATION CENTRE	50 MBPS	50 MBPS
R.V INSTITUTE OF LEGAL STUDIES	10 MBPS	-
<b>TOTAL</b>	<b>250 MBPS</b>	<b>225 MBPS</b>