

R.V. Institute of Management

CA-17, 26th Main, 36th Cross, 4th "T" Block, Jayanagar, Bangalore-560041

Centre for Social Responsibility Organized Consumer Rights Day

Date: 16 th March'23	Venue: RVIM Seminar Hall
Resource Person: Mr.Vijay Kumar – Registrar cum Administrative Officer, Karnataka State Consumer Disputes	Topic : Consumer Rights Awareness
Redressal Commission. No. of Participants: 120	For: First Sem MBA Students
	Event Coordinator: Prof. Uma Sharma

Objectives:

- To inform about the consumer rights act.
- Provide information on the provisions for redressal for consumers under the act.
- Provide Information on all the procedure in appealing for a redressal

Agenda/Flow of the Event:

The session was organized on the occasion of World Consumer Rights Day the 15th of March of every year. The session delivered by Mr. Vijay Kumar gave information to students on the functions of the commission in India and Karnataka. The importance of consumer's rights and the need for general public to know about this provision that is available for their safe transactions was explained with recent cases that have come to the commission. Mr.Vijay Kumar through his session informed the procedure involved in seeking redressal .the steps involved was given and how much of claims can be settled was also informed. The session closed with the with the students question n answer session.

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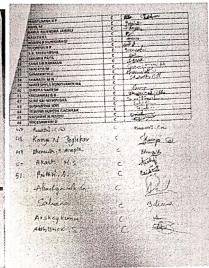
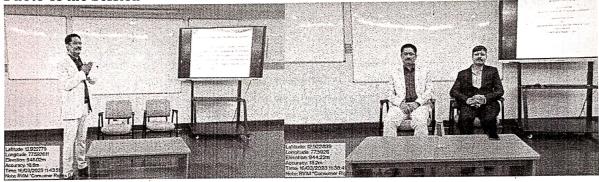


Photo of the Session



Take away from the session:

Students were found the session very informative on the functions of the Commission. In Karnataka and the got more information on the importance of consumer rights.

Prof.Uma Sharma

Centre for Social Responsibility

Dr. Purushottam Bung

Director-RVIM

